

**What are the program dates?**

The program starts on Thursday, February 27<sup>th</sup> with a welcome reception and dinner. The program concludes with a final dinner and awards ceremony on Sunday, March 1<sup>st</sup>. Return flights will be on Monday, March 2<sup>nd</sup>.

**How do I register for the Achievers Club?**

You can register yourself and your guest here: <https://remarkablejourneys.com/avtex-achievers-club-2019-riviera-nayarit/>

**I have an airline I prefer to fly with. Can I book a flight with this airline?**

There is an area on the registration form where you can indicate your preferred airline. Remarkable Journeys will look for flights with this criteria.

**Can I include my Skymiles or frequent flyer number for my flight?**

Yes! Include this information when you register and Remarkable Journeys will use it when booking your flight.

**I don't like the flight options provided to me when I registered. Can I find my own flight option?**

If you don't like the flight option provided, feel free to respond to Remarkable Journeys with what you would like to change. If you find a flight on your own that you prefer to the option provided to you, feel free to send this to them and ask to book you on this flight. Keep in mind, we are working within a budget.

**Why does Remarkable Journeys book my flight?**

On your arrival and departure dates, Remarkable Journeys is carefully tracking your flight status to ensure your transportation is waiting for you at the airport. If they don't have your flight information or access to your ticket record they won't be able to make sure this is coordinated.

**Can I change my flights after I register?**

Yes, but you are responsible for paying any change fees.

**I need to fly to a different destination than the city I arrived from. Is this possible?**

Yes, you can coordinate this with the travel agent when you register. Make sure you list the specific details for arrival and departure airports.

**How will I get from the airport to the resort?**

After you get through customs and pick-up your bags, exit the airport and look for someone holding an Avtex sign. This is your ride!

**Am I responsible for any costs?**

You are responsible for the cost of transportation to and from your home airport, parking, meals at the airport, any extension at the resort before or after the program, and any other costs incurred prior to being picked up at the Puerto Vallarta airport. Costs during the program will be covered by Avtex unless they are of a personal nature.

**What will it cost me to bring my children in addition to my guest?**

You will need to pay for their flight, as well as their stay at the resort and any child-care costs incurred.

**Resort costs:**

- Minors (age 0-3) are at no additional cost
- Children (age 4-12): \$99/child/night.
- Teens (age 13-15): \$181/teen/night.
- Adult (age 16 and up): Will pay the adult rate.

**Am I able to extend my stay?**

Absolutely! Feel free to come before the program begins or extend your stay to enjoy the resort. Keep in mind you will be responsible for any extra nights outside of the dates of your program. The cost per night is \$850.00. Be sure to indicate your check-in and check-out dates when you register!

**What is the weather like in Mexico in February and March?**

**Month High / Low(°F)**

February 80° / 62°

March 81° / 63°

**I have a dietary restriction. Can I request meals that meet my needs?**

We will do our best to accommodate food allergies or health related food restrictions. You will have the opportunity to indicate any dietary restrictions upon registration.

**What should I plan to wear?**

The attire for the meeting is business casual. For the awards dinner please bring appropriate cocktail attire. For additional guidance, see the “dress code” section of the registration website.

**Do I need a passport?**

Yes, everyone needs a passport. Processing time can vary depending on the time of the year, but on average it takes around 4-6 weeks. It is your responsibility to purchase your own passport before the trip. Please check the expiration date. It must be valid at least 6 months out from the date of arrival in Mexico (approximately August 27, 2020).